

THE INNOVATOR

Denison Municipal Utilities

July, 2017

Help Us Control Your Energy Cost.

Load Management is a voluntary program aimed at keeping electrical costs down and electrical reliability high for residents and businesses.

Power prices are the highest when everyone is using electricity at the same time. These times are called "peak demand". In Denison, this generally occurs between 3 p.m. and 7 p.m. on the hottest summer days.

So, on hot summer days when you are inside with the air conditioner on, trying to stay cool, the demand for electricity hits a high point, or "peak", and our system's ability to serve everyone may be stretched to the limit.

HOW CAN YOU HELP? You can help reduce electrical costs by participating in the Load Management program offered by Denison Municipal Utilities. During times of high electric usage, the utility will send a signal to your air conditioner, electric heat, and/or electric water heater that cycle it on and off for short periods of time. Most customers will experience no change in their level of comfort. In appreciation for your involvement, you will receive credits for each month of control of your air conditioner and/or electric water heater. Customers with controlled electric heat will pay \$0.0051 less per kWh used during the months of September - May than customers without controlled electric heat.

Participating is easy and installation is FREE! Pick up an application from the utility office at 721 West Broadway, Denison, Iowa or give us a call for more information (712)263-4154.

Receive Credits for Your Participation!

Controlled Central Air Conditioning:
June-September Per Month \$6.00

Controlled Electric Water Heater:
Per Month \$2.50



GREEN CHOICE

Denison Municipal Utilities (DMU) has a long history of providing affordable, reliable electric energy to our customers. In addition to offering some of the lowest rates around, we also have worked hard to ensure the environmental friendliness of the electric power production we use.

About half of our power comes from the federal government's hydroelectric dams along the Missouri River. Water falling across turbine blades produces this power. Rain and snow continually renew this resource and no chemical pollutants are emitted. Most of the remainder of our power comes from a large coal-burning generator, the Laramie River Station, located in Wyoming. Laramie River Station project participants spent more than \$300 million on state-of-the-art pollution-control equipment to protect the land, air, and water. In fact, the plant is even cleaner than Wyoming's stringent environmental standards require; and Wyoming's standards are stricter than the federal government's.

DMU offers our customers a source of clean, green power. Large wind generators are running near Worthington, Minn. The wind generators produce electric power in a completely clean, renewable way. Denison is a partner with Missouri River Energy Services (MRES), which manages the wind energy. MRES has 60 member municipals in the states of Iowa, Minnesota, North Dakota, and South Dakota. This green power program is called

RiverWinds, and DMU customers can purchase **RiverWinds** energy. If you choose to participate, there will be a small additional charge on your utility bill, but it's for your future and your children's future. Contact our office for more information. It's a breeze!

ADD A "PS" To Help A Neighbor

Project Share is a plan created by your utility to assist needy households in paying their energy bills. You can add a regular PS contribution to your monthly utility payments or make a direct donation to Project Share. Your PS contribution is voluntary, flexible, and tax deductible. Just fill out this form and return it to Denison Municipal Utilities, P.O. Box 518, Denison, IA 51442

Dear DMU:
I'd like to help a neighbor in need with a contribution to Project Share.

Name _____

Address _____

Phone _____

Account Number _____

I will contribute \$ _____ per month to Project Share. I understand this amount will be added to my bill.

I have enclosed a \$ _____ donation to Project Share.

Notice of Procedure for Requesting Information from or Registering Complaints with Denison Municipal Utilities Concerning Service Disconnection, Safety or Renewable Energy

Persons desiring to request information from or register complaints with Denison Municipal Utilities Concerning Service Disconnection, Safety or Renewable Energy may do so by contacting:

Manager of Customer Information
W. Broadway & 7th Street
712-263-4154

If your complaint is related to service disconnection, safety, or renewable energy, and we do not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling (515)725-7321, or toll-free (877)565-4450, by writing to 1375 E. Court Avenue, Room 69, Des Moines, Iowa 50319-0069, or by E-mail to customer@iub.iowa.gov



Find us on:
facebook®

Denison Municipal Utilities
P.O. Box 518
Denison, Iowa 51442
Phone: 712-263-4154
Fax: 712-263-8767
Email :
cmengwasser@dmuonline.com



**Community owned
electric, water, & sewer**



DENISON MUNICIPAL UTILITIES
"Essentials For Life."

This Summer Stay Cool and Save Money

Get \$25.00 for Room Air Conditioners Energy Star room air conditioners use about 15% less energy than standard models and often include timers for better temperature control. Proper sizing of the unit is important for cooling efficiently and effectively.

Get \$250-\$450 for Central Air Conditioners

If your central air conditioning unit is more than 12 yrs. old, replacing it with an Energy Star qualified model could cut your cooling costs by 30%.

Get \$30.00 for Central A/C or Heat Pump Tune-Up

Tune-ups keep your equipment running efficiently and help cut cooling costs.

Rebate forms are available at
www.dmuonline.com or
www.brightenergysolutions.com



Money-Saving Tips for Cooling Your Home

Air conditioning is essential to the comfort of your family, but summer cooling costs can really make you sweat. The energy-saving tips that follow will help to reduce your utility bills while providing adequate cooling:

- ◇ Close window shades/curtains during the day to prevent heat gain from the sun.
- ◇ Have your air conditioner serviced before the cooling season begins to ensure that the system is running efficiently. (See below for tune-up credit)
- ◇ Use exhaust fans while cooking and showering to lower the humidity inside the home.
- ◇ Plant leafy trees and shrubs on the south and west sides of your home to provide shade during the hottest hours of the day.
- ◇ Use natural ventilation.
- ◇ Change furnace air filters often; dirty filters increase cooling costs.
- ◇ Caulk or weather-strip all of your windows and doors; eliminating unwanted air infiltration significantly reduces cooling costs.
- ◇ Set the thermostat to the highest temperature at which your family is still comfortable. For each degree you set your thermostat below 78°F you add up to 3% to your air conditioning costs.
- ◇ Consider using a whole-house attic fan to circulate air through the house and move warm attic air to the outside.
- ◇ Make sure attic ductwork is covered sufficiently with insulation.

If your air-conditioning system is old or needs repair, consider replacing it with a new ENERGY STAR unit and get a rebate from DMU. Call 712-263-4154 for more information.

"DMU has secured the right to republish this document."

Going on vacation? Your Meter Won't Go On Vacation Just Because You Do



When vacation time comes, and you're planning to be gone for a couple of weeks or so, your electric bill should decrease significantly, right? Wrong!

Many people believe that when they leave on vacation, their electric meter stops until they return. If they are on vacation for two weeks, they expect their electric bills to be cut in half. However, here are a number of things your meter will still measure while you're gone.

- The water heater. Remember, if the electric water heater is left energized during your vacation, it will continue to operate and maintain the tank temperature even if you're not using any hot water.
- Refrigerators and freezers will continue to operate to maintain the preset temperatures.
- Other electric appliances such as clocks, attic fans, and power ventilators, heating and air conditioning equipment, lights, and TV sets with the "instant-on" feature will all continue to operate.