

2020 YEAR IN REVIEW

2020 proved to be another very exciting, progressive and successful year at DMU. All of the DMU employees worked very hard to continue to provide the excellent electric, water and wastewater services you have come to expect in Denison. Listed below are some of the major highlights for the year:

- ◇ COVID-19 Response and Employee Isolation Plan
- ◇ North 16th Street Electric Underground Conversion Project
- ◇ Wastewater Treatment Plant Improvement Project Completed
- ◇ Completion of SRF terrace project at Crawford County Memorial Hospital
- ◇ Completion of SRF bioretention cell project at the Denison Middle School
- ◇ August 10th Derecho that caused outages locally
- ◇ Provided mutual aid in Grand Junction and Ames with service restoration
- ◇ Maintenance projects of sky light and roof replacement at DMU Service Center
- ◇ Lime press pump replacement project at Water Treatment Plant
- ◇ East Boyer River water main crossing replacement project

Upgrading the utility infrastructure will continue to be the focus in 2021. These upgrades help to achieve the core purpose of DMU which is to provide the community of Denison with clean water, water reclamation and electric services. DMU continues to have an aggressive Capital Improvement Program for the purpose of upgrading facility and critical infrastructure in order to provide “Essentials for Life!”

“We Power On” and as DMU begins a New Year of providing essential services, we would like to remind everyone public utilities really do power communities with:

- ◇ Affordable and Dependable Services
- ◇ Local Control Answers to Customers, Not Shareholders
- ◇ Local Crews Mean Quicker Response Time
- ◇ Not-for-Profit Keeps Costs Lower and Invests Back Into the System
- ◇ Safety-Minded and Environmentally Conscious
- ◇ Face-To-Face Customer Service

On behalf of the DMU Board of Trustees and employees I want to say that it has been a pleasure to serve you and we look forward to another good year in 2021.

Rory Weis
General Manager

You are always welcome to join us at the DMU Board meetings held every third Monday of the month at 4:30 pm at the DMU board room.

HAPPY NEW YEAR!

DMU OFFICE HOURS

7:00 am to 4:00 pm
Monday through Friday
712-263-4154
Fax 712-263-8767
After hours phone number
712-263-3046

Payment Options:
Mobile App
DMU Website
Phone Payment (IVR 24-7)
Mailing
In Person (Our office is open at this time)

Payment Locations:
Main Office,
Drive-Up Box,
Bank Iowa,
United Bank of Iowa,
Crawford County Bank

For Any Digging in Denison please call “Iowa One Call”
1-800-292-8989 or 811

Regular Board Meeting held every third Monday at 4:30 pm

NEED HELP PAYING YOUR HEATING BILL?

You can apply for the 2020-2021 Low-Income Home Energy Assistance Program, (LIHEAP). The assistance is based on household income, household size, type of fuel and type of housing. You will need to take: Proof of Income (most recent 3 months’ check stubs) Social Security numbers for all household members, recent heat bill, recent electric bill, and recent telephone bill.

You can apply at your local agency:
West Central Community Action
145 N. 7th St.,
Denison, Iowa 51442
(712) 263-3538



Find us on:
facebook®

Denison Municipal Utilities
P.O. Box 518
Denison, Iowa 51442
Phone: 712-263-4154
Fax: 712-263-8767
Email :
cmengwasser@dmuonline.com



Community owned
electric, water & sewer



DENISON MUNICIPAL UTILITIES
"Essentials For Life."

The Truth About Electric Space Heaters

You may have heard claims that purchasing a "magic" space heater will slash your electric bill by up to 50 percent, or that you can heat your home for pennies a day. What is not said is how many pennies it will take. We advise you to be cautious of such claims and investigate fully before purchasing a potentially costly space heater. To achieve the savings these "magic" space heater advertisements claim, you must turn the temperature in your house down to between 50 and 60 degrees and move the heater with you from room to room. Not only is this a potential safety hazard, you also sacrifice convenience and comfort in the rest of your home. In addition, electric plug-in space heaters are not more efficient than other electric heating sources, and all electric space heaters are equally efficient. An electric space heater rated at 1,500 watts will put out the same amount of heat regardless what you pay for it. You would be better off to take the money you would spend on a space heater and put it toward weatherization improvements to your home, such as adding insulation and caulking. Consider the operating cost before you purchase an electric plug-in space heater that claims to lower your heating bill. The cost to operate depends on the type of heater and the size of room you are heating. Using energy wisely will help you keep your utility bills as low as possible while maintaining comfort.

Keep Safety in mind.....If you do use a space heater, be sure to:

- Keep the heater at least 3 feet from flammable items
- Keep children and pets away from heaters
- Be sure the heater has an automatic shut-off switch if it tips over.
- Select a space heater with a guard around the heating element.
- Never leave a space heater unattended.



2021 Bright Energy Solutions Rebate Program Changes

Changes made this coming year will be:

Residential Programs

- Air Conditioning—Energy Star \$200, 18 SEER—\$300, Mini Split A/C—\$200
- Heat Pump Energy Star-\$200, 18 SEER & Cold Climate—\$300.
- New Rebate: Air Purifiers—\$25
- No Refrigerator Rebates
- There are several changes with the Commercial Rebates. To find out more information on these changes please call our office at 712-263-4154 .

College scholarships available



DMU, in conjunction with Missouri River Energy Services (MRES), will be awarding scholarships this spring. The materials will be available in January with applications due in March.

(5) \$1,000 renewable scholarships will be awarded for college-bound students. Any high school student whose parents are electric customers of DMU are eligible to apply.

To encourage students to choose a career in electric line work and to then seek employment with municipal utilities, MRES is also offering (7) \$1,000 scholarships to a qualified student enrolling in the Power Line Program. This is for students entering the program at one of the following colleges: Minnesota West Community & Tech College, Northwest Iowa Community College, Mitchell Tech Institute, Minnesota State Community & Tech College, Dakota County Tech College or Bismark State College. The scholarship needs to be used for tuition, books, and/or tools and supplies. For this particular scholarship, the students applying are not required to be electric customers of DMU. The scholarship is a one-time award only, students may not reapply.

More than thirty students from MRES member communities currently are benefitting from these programs, and we look forward to helping more students this spring.

This year Scholarship forms are available ONLINE only on MRES website www.mrenergy.com. For more information call our office at 712-263-4154.