

# THE INNOVATOR

Denison Municipal Utilities

July, 2021



## Denison still in a Water Watch



On June 9, 2021 the DMU Board of Trustees implemented a Water Watch which is the first step of the Water Conservation Plan. Under the Water Watch customers of Denison Municipal Utilities and West Central Iowa Rural Water Association are being asked to conserve water.

Steps that should be taken to conserve water include:

1. No watering of lawns, shrubs or gardens between hours of 8:00 am and 8:00 pm
2. No water should be used to fill private swimming pools, reflecting pools or any other outdoor pool or pond.
3. No water should be used for nonessential cleaning or commercial and industrial equipment, machinery and interior spaces.
4. No water shall be used to wash streets, parking lots, driveways, sidewalks or building exteriors.
5. Water should be served at restaurants only upon customer request.
6. At-home car washing should be discontinued.
7. The use of child sprinkler toys and pools be reduced or limited.
8. Clothes washers and dishwashers should only be run when you have a full load.
9. Check for leaks in faucets and toilets and get them repaired.
10. Consider shortening the length of time in the shower and perhaps fill the bathtub only 1/2 full.

For more information or questions please contact General Manager, Rory Weis at 712-263-4154 or Water Manager, Jack Webb at 712-263-4458.

## ADD A "PS" To Help A Neighbor

Project Share is a plan created by your utility to assist needy households in paying their energy bills. You can add a regular PS contribution to your monthly utility payments or make a direct donation to Project Share. Your PS contribution is voluntary, flexible, and tax deductible. Just fill out this form and return it to Denison Municipal Utilities, P.O. Box 518, Denison, IA 51442

**Dear DMU:**  
I'd like to help a neighbor in need with a contribution to Project Share.

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_  
Account Number \_\_\_\_\_

I will contribute \$ \_\_\_\_\_ per month to Project Share. I understand this amount will be added to my bill.

I have enclosed a \$ \_\_\_\_\_ donation to Project Share.

## HOUSING ASSISTANCE PROGRAM

Are you aware that Denison Municipal Utilities has a Housing Assistance Discount Program available for new residential construction?

The discount is in an amount of 90% off of normal charges from DMU/City for water, sewer and electrical hookup. The amount of assistance shall not exceed \$2,000 for single family dwellings. Multi-family dwellings may also be eligible.

This housing assistance program is in addition to the Bright Energy Solutions incentives available for residential customers.

If you would like more information on this program or Bright Energy Incentives please contact our BES Representative, Justin Gibbons at 712-263-3046.



## Notice of Procedure for Requesting Information from or Registering Complaints with Denison Municipal Utilities Concerning Service Disconnection, Safety or Renewable Energy

Persons desiring to request information from or register complaints with Denison Municipal Utilities Concerning Service Disconnection, Safety or Renewable Energy may do so by contacting:

Manager of Customer Information  
W. Broadway & 7th Street  
712-263-4154

If your complaint is related to service disconnection, safety, or renewable energy, and we do not resolve your complaint, you may request assistance from the Iowa Utilities Board

by calling (515)725-7321,  
or toll-free (877)565-4450,  
by writing to 1375 E. Court Avenue,  
Room 69,  
Des Moines, Iowa 50319-0069,  
or by  
E-mail to customer@iub.iowa.gov



Find us on:  
**facebook®**

Denison Municipal Utilities  
P.O. Box 518  
Denison, Iowa 51442  
Phone: 712-263-4154  
Fax: 712-263-8767  
Email :  
cmengwasser@dmuonline.com



Community owned  
electric, water, & sewer



**DENISON MUNICIPAL UTILITIES**  
"Essentials For Life."

## This Summer Stay Cool and Save Money

**Get \$25.00 for Room Air Conditioners** Energy Star room air conditioners use less energy than standard models and often include timers for better temperature control. Proper sizing of the unit is important for cooling efficiently and effectively.

### Get \$200-\$300 for Central Air Conditioners

Replacing an old air conditioner with an ENERGY STAR model will cut your cooling costs. Use a certified Quality Install contractor and receive an additional \$100 rebate.

### Get \$30.00 for Central A/C or Heat Pump Tune-Up

Tune-ups keep your equipment running efficiently and help cut cooling costs. Apply for this rebate every other year.

Rebate forms are available at  
[www.dmuonline.com](http://www.dmuonline.com) or  
[www.brightenergysolutions.com](http://www.brightenergysolutions.com)



LEARN MORE AT  
[energystar.gov](http://energystar.gov)

## Money-Saving Tips for Cooling Your Home

Air conditioning is essential to the comfort of your family, but summer cooling costs can really make you sweat. The energy-saving tips that follow will help to reduce your utility bills while providing adequate cooling:

- ◇ Close window shades/curtains during the day to prevent heat gain from the sun.
- ◇ Have your air conditioner serviced before the cooling season begins to ensure that the system is running efficiently.
- ◇ Use exhaust fans while cooking and showering to lower the humidity inside the home.
- ◇ Plant leafy trees and shrubs on the south and west sides of your home to provide shade during the hottest hours of the day.
- ◇ Use natural ventilation.
- ◇ Change furnace air filters often; dirty filters increase cooling costs.
- ◇ Caulk or weather-strip all of your windows and doors; eliminating unwanted air infiltration significantly reduces cooling costs.
- ◇ Set the thermostat to the highest temperature at which your family is still comfortable. For each degree you set your thermostat below 78°F you add up to 3% to your air conditioning costs.
- ◇ Consider using a whole-house attic fan to circulate air through the house and move warm attic air to the outside.
- ◇ Make sure attic ductwork is covered sufficiently with insulation.

If your air-conditioning system is old or needs repair, consider replacing it with a new ENERGY STAR unit and get a rebate from DMU. Call 712-263-4154 for more information.

"DMU has secured the right to republish this document."

## 5 Signs That You Need a New Cooling System

Your air conditioning system keeps you comfortable during the dog days of summer, but cooling costs can really make you sweat. Upgrading to a new, energy-efficient unit can help you save energy and money, but how do you know if the time is right? For most air conditioners, there are certain telltale signs of trouble. Consider making a change if;

- \* Your cooling system is noisy. You could have an undersized duct system or a problem with the indoor coil of your air conditioner.
- \* You are frequently calling the repairman. Wear and tear on aging equipment may continue to cost you more in repair bills.
- \* The air conditioner runs non-stop. Your system may be leaking refrigerant.
- \* Your home feels humid. Poor equipment operation or leaky ductwork can increase humidity levels inside your home.
- \* Your air conditioner or heat pump is more than 10 years old. Replace it with an ENERGY STAR certified model. These high-efficiency units can save you up to 20 percent on cooling costs.



By combining your cooling system upgrade with smart conservation strategies, you can save money and stay comfortable all summer long.