

Community owned
electric, water, & sewer

THE INNOVATOR
Denison Municipal Utilities
"Essentials for Life"

July 2024

Denison Municipal Utilities
Certificate of Excellence in Reliability
2023

Denison Municipal Utilities
721 Broadway
P.O. Box 518
Denison, Iowa 51442
Phone: 712-263-4154
Fax: 712-263-8767
Hours: 7am-4pm

DMU received national recognition for achieving exceptional electric reliability in 2023, from the American Public Power Association, a trade group that represents more than 2,000 not-for-profit community owned electric utilities.

APPA helps electric utilities track power outage and restoration data through its eReliability Tracker Service. Once per year, APPA's Reliability Team compares this data to national statistics tracked by the US Energy Information Administration for all types of electric utilities.

We have been informed by APPA that DMU is in the top 25% of utilities for System Average Interruption Duration Index, which qualifies us for the 2023 Certificate of Excellence in Reliability.

We are proud of this recognition! It is a testament to the hard work of all our staff to ensure that we keep the #CommunityPowered.

Pictured with the Certificate is Electric Manager, Mike Wight & Board Chairman Dane Dammen



We're on the web
www.dmuonline.com

Find us on:
facebook

2024 Water Quality Report

The DMU 2024 Water Quality Report is now available at our office and on the DMU website. DMU takes pride in providing safe drinking water to the citizens of Denison.

This report contains important information regarding the water quality in our water system. The source of our water is groundwater. Our groundwater is drawn from an alluvial aquifer located along the Boyer River bottom.

In order to ensure that tap water is safe to drink, the Environmental Protection Association, (EPA), and the Iowa Department of Natural Resources, (IDNR), requires us to test and comply to their regulations.

For questions regarding the report or if you would like a copy please contact Luke Gillmor at 712-263-4458.

Denison is in a Water Watch

On June 19, 2023 the DMU Board of Trustees implemented a Water Watch which is the first step of the Water Conservation Plan. **This Water Watch remains in effect.** Under the Water Watch customers of Denison Municipal Utilities and West Central Iowa Rural Water Association are being asked to conserve water. Steps that should be taken to conserve water include:

1. **NO** watering of lawns, shrubs or gardens between the hours of 8:00 am and 7:00 pm
2. **NO** water should be used to fill private swimming pools, reflecting pools or any other outdoor pool or pond.
3. **NO** water should be used for nonessential cleaning of commercial and industrial equipment, machinery and interior spaces.
4. **NO** water shall be used to wash streets, parking lots, driveways, sidewalks or building exteriors.
5. Water should be served at restaurants only upon customer request.
6. At-home car washing should be discontinued.
7. The use of child sprinkler toys and pools should be reduced or limited.
8. Clothes washers and dishwashers should only be run when you have a full load.
9. Check for leaks in faucets and toilets and have them repaired.
10. Consider shortening the length of time in the shower and perhaps fill the bathtub only 1/2 full for baths.

For more information or questions please contact General Manager, Rory Weis at 712-263-4154 or Water Manager, Luke Gillmor at 712-263-4458.



The Safe Electricity program urges everyone to keep utility poles free from all personal materials such as balloons, fliers, and metal objects like staples and tacks. By respecting utility poles and lines you can help keep your community powered, and your local utility workers safe.

Anyone posting items on utility poles also is at risk of exposure to thousands of volts of electricity pulsing overhead. Always stay at least 10 feet away from utility lines.

It is also just as important to avoid tampering with or disrupting the guy wires that surround utility poles. If you see poles or guy wires disrupted please call your local utility company.

For more information on staying safe around power lines, utility poles, and electricity, visit SafeElectricity.org

ADD A "PS" To Help A Neighbor

Project Share is a plan created by your utility to assist needy households in paying their energy bills. You can add a regular PS contribution to your monthly utility payments or make a direct donation to Project Share. Your PS contribution is voluntary, flexible, and tax deductible.

Just fill out this form and return it to

Denison Municipal Utilities
P.O. Box 518,
Denison, IA 51442

Dear DMU:

I'd like to help a neighbor in need with a contribution to Project Share.

Name _____

Address _____

Phone _____

Account Number _____

I will contribute \$ _____ per month to Project Share. I understand this amount will be added to my bill.

I have enclosed a \$ _____ donation to Project Share.

In Iowa, the third week in August every year is typically dedicated to celebrate Water & Wastewater Workers of Iowa. During this week we recognize all the workers that play a crucial role in maintaining public health & environmental safety. These workers are unsung heroes who dedicate themselves to applying environmental science to enhance drinking and recreational waters of Iowa and to improving the quality of life for all Iowans by preserving and protecting public health and promoting sustainability. Their dedication & expertise are invaluable.

DMU would like to recognize our 8 employees during this week and thank them for always doing an outstanding job.

Left to right:
Tanner Brotherson, Jake Landgraf, Matt Bissen, Kevin Georgius, Rick Esser, Gage Miller, Dana Boeck, Dave Malone



Notice of Procedure for Requesting Information from or Registering Complaints with Denison Municipal Utilities Concerning Service Disconnection, Safety or Renewable Energy

Persons desiring to request information from or register complaints with Denison Municipal Utilities Concerning Service Disconnection, Safety or Renewable Energy may do so by contacting:

Manager of Customer Information
W. Broadway & 7th Street
712-263-4154

If your complaint is related to service disconnection, safety, or renewable energy, and we do not resolve your complaint, you may request assistance from the Iowa Utilities Board

by calling (515)725-7321, or toll-free (877)565-4450, by writing to 1375 E. Court Avenue, Room 69, Des Moines, Iowa 50319-0069, or by E-mail to customer@iub.iowa.gov



Thank you to our summer help for all of the projects they helped with —

*Jayden & Gabe helped in the Electric Dept,
Carson & Aidan helped in the Water Dept,
Brady & Kane helped in Wastewater.*

We appreciate your help!

Brighten Up Your Business!
Up to \$1,000 in BONUS rebates



From July 1 to Dec. 31, 2024, Bright Energy Solutions® is doubling the incentive for replacing T8 and T12 linear fluorescent lamps with DLC-qualified lighting.

- Earn up to \$1,000 in BONUS rebates
- Qualifying LEDs must be purchased and installed during promotion
- Ideal for small and medium-sized businesses

For full program details visit brightenergysolutions.com/resources/business.



School Starts August 23 Drive Safely !!

DMU will be closed Monday, September 2nd for Labor Day.