


Randy Schraeder


Aaron Coret


Joe Poggensee


Chris Ball




Nick Rife


Mike wight


Nathan Koch


Gary Kahl


Brody Schneider

Electric Department
Safety Award of Excellence

DMU would like to recognize our Electric Department for earning the 2025 Safety Award of Excellence from the American Public Power Association. This Platinum-level award reflects a strong culture of safety, teamwork, and accountability.
Congratulations to the team for this well-earned recognition and for keeping safety a top priority every day.

New Water Rates

On April 20, 2026 the DMU Board of Trustees approved a change in the water rate structure that will be effective for the first utility billing following July 7, 2026.

The decision to change rates is never an easy one. Please be assured that the DMU Board of Trustees has made the decision based on keeping the DMU water utility financially sound.

If you have any questions or concerns regarding the change in the water rate structure, we encourage you to call our office at 712-263-4154.

Summer Help 2026

Each summer, DMU hires 6 high school students to help with projects in each department from painting fire hydrants & transformers to weed eating to cleaning in the different buildings. We at DMU appreciate these students putting in the time & effort into these small projects so our staff can focus on the bigger summer projects around town.

Thank you to this year's students:

Camdyn Nemitz & Trae Hartwig in the Electric Department, Zedekias Boeck & Xander Santamaria in the Water Department, & Caleb Denker & Alexander Velazquez in the Wastewater Department.

Light Up Navajo

Throughout the Navajo Nation, there are over 9,000 families living without electricity due to limited resources. The Navajo Tribal Utility Authority, in partnership with the American Public Power Association is helping to change that through the *Light Up Navajo Project.*

In April, Joe Poggensee and Nick Rife, along with other utility lineworkers from 9 states headed to Arizona to support the project.

During the week long trip, they traveled to Window Rock, Tuba City, and Page, Arizona, traveling over 4200 miles to help bring light & hope to some of the families without electricity. An eight man crew powered 5 homes the first two days. The last 3 days were spent working on a community project of setting 27 poles & 7 anchors over 3 miles.

Joe, Nick and the other utility workers spent long days in new terrain, through tough conditions to make a difference and bring smiles to so many people. Both men have said they would help again if given the opportunity.

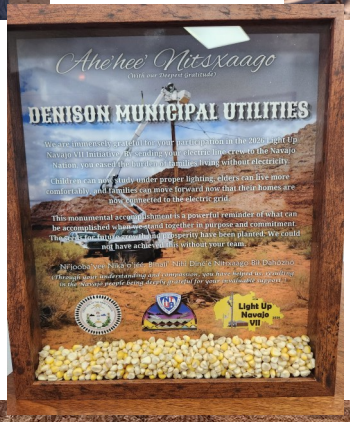
Thanks Joe & Nick for accepting this meaningful challenge and supporting communities beyond your own and building a better tomorrow for the next generation.



Joe & Nick ready for work in the sun

Digging a hole to place a pole.





DMU received this plague for helping with the project.

Joe was being filmed for a documentary while installing a meter to power a home for the first time.



Some of the volunteers who traveled to help "Light Up Navajo."



Notice of Procedure for Requesting Information from or Registering Complaints with Denison Municipal Utilities Concerning Service Disconnection, Safety or Renewable Energy

Persons desiring to request information from or register complaints with Denison Municipal Utilities Concerning Service Disconnection, Safety or Renewable Energy may do so by contacting:

Manager of Customer Information
W. Broadway & 7th Street
712-263-4154

If your complaint is related to service disconnection, safety, or renewable energy, and we do not resolve your complaint, you may request assistance from the Iowa Utilities Commission by calling (515)725-7300, or toll-free (877)565-4450, by writing to 1375 E. Court Avenue, Des Moines, Iowa 50319-0069, or by E-mail to customer@iuc.iowa.gov

WATER METER REPLACEMENT

DMU needs your help! The past several months, DMU has seen an increase in the number of water meters that are not receiving good readings due mostly in part to the age of the meters. Therefore, these meters need to be replaced.

In the coming months, we will be contacting homeowners, landlords, & tenants to set appointments to replace the meters. The water meters are usually inside the house near a water heater, so we will need access to the home at the owner's discretion between the hours of 7am – 4pm, Monday – Friday.

If we are unable to contact you at the phone number we have in our system, we will hang a tag on your door for you to contact us at your convenience.

If you have any questions regarding this matter, please contact DMU at 712-263-4154.

Thank you in advance for your cooperation!

DMU will be closed Monday, September 7 to celebrate Labor Day